



FortiToken Mobile for Android

Release Notes

VERSION 4.1.1

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FortiToken - Release Notes for Android FortiToken Mobile 4.1.1

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Introduction

This document provides a summary of new features, enhancements, support information, installation instructions and caveats, resolved and known issues for FortiToken Mobile for Android, version 4.1.1, build 0060.

FortiToken Mobile is an OATH compliant, time-based one-time password (OTP) generator application for mobile devices. FortiToken Mobile produces its one-time password (OTP) codes in an application that you can download to your Android, iOS, or Windows mobile device without the need for a physical token.

Go to the Google Play store to download the free [FortiToken Mobile application](#) for Android.

For additional documentation, please visit: <http://docs.fortinet.com/fortitoken/>

What's New

There are no new features introduced with the release of this feature.

Product support

Android version support

The following Android versions are supported:

- 4.4.x
- 5.x
- 6.x
- 7.x
- 8.x

The application works after the Android OS upgrades from:

- 4.x to 5.x
- 6.x to 7.x
- 7.x to 8.x

FortiOS and FortiAuthenticator support

FTM requires FortiOS 5.4 and 5.6 and/or FortiAuthenticator 5.0 and 5.1.

FortiToken platform scalability

The following table shows the maximum number of FortiTokens that can be assigned to certain FortiGate and FortiAuthenticator models. Note that FortiToken is also supported on specific FortiWiFi models.

All data for this table was taken from the following [Product Matrix datasheet](#).

FortiGate Models	Max. FortiTokens
30E	20
50E / 60D / 60E / 70D / 80D / 90D / 90E	100
100D / 100E / 200D / 200E / 300D / 500D / 600D / 800C / 900D	1,000
1000D / 1200D / 1500D / 2000E / 2500E / 3000D / 3100D / 3200D / 3700D / 3800D / 7040E	5,000
VMware / Xen / AWS / AWS on Demand / KVN / Hyper V	

FortiAuthenticator Models	Max. FortiTokens
200E	500
400E	2,000
1000D	10,000
2000E	20,000
3000D / 3000E	40,000
VM BASE to VM-100000-UG	200 to 200,000+

Registering FortiToken Mobile

You will need a certificate to register FortiToken Mobile. There are two options for getting FortiToken Mobile certificates for use on your authentication server: FortiToken Mobile Redemption Certificate, and FortiToken Mobile Free Trial “virtual” certificate.

For each FortiToken Mobile purchase, you will receive a physical redemption certificate. Scratch off the designated area of the redemption certificate to reveal the 20-digit activation code.

The following steps show how to register FortiToken Mobile on a FortiGate and FortiAuthenticator.

On the FortiGate

1. Locate the 20-digit code on the redemption certificate.
2. Go to **User & Device > FortiTokens** and select **Create New**.
3. Select **Mobile Token**, and enter the 20-digit certificate code in the **Activation Code** box.
4. Select **OK**.

On the FortiAuthenticator

1. Locate the 20-digit code on the redemption certificate.
2. Go to **Authenticator > User Management > FortiTokens** and select **Create New**.
3. Select **FortiToken Mobile**, and enter the 20-digit certificate code in the **Activation codes** box.
4. Select **OK**.

To ensure messaging functions properly, you must configure the messaging server, configure users to receive messages from the server by email or SMS, and provision FortiToken Mobile for the user on the FortiGate and/or FortiAuthenticator.

To see more information on how to provision FortiToken Mobile for a user on a FortiGate and FortiAuthenticator, see the [FortiToken Comprehensive Guide](#).

For more information see the FortiToken Mobile product datasheet available on the Fortinet web site at <https://www.fortinet.com/products/identify-and-access-management/network-authentication/fortitoken-mobile.html>

Resolved issues

The resolved issues listed below may not list every bug that has been corrected with this release.

For inquiries about a particular bug, please Fortinet Customer Service & Support: <https://support.fortinet.com>

Bug ID	Description
438717	Android device screen is covered by FTM label and app itself cannot be opened.
449052	App opens from BG when user approves push.
459316	App does not prompt AppPIN when App is in BG and approving login request on expandable push.

Known issues

This section lists the known issues of this release, but is not a complete list.

For inquiries about a particular bug, please contact Fortinet Customer Service & Support:

<https://support.fortinet.com>

Bug ID	Description
445104	Background screen issue for detailed push log when FTM stays on fingerprint ID authentication view and sends push.
459946	Push dialog flashes before the fingerprint authentication.
460186	Crash happens on Nexus 5x (Android 8).



High Performance Network Security



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